



Setting a New Standard in Class Action Claims Administration

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Class Action Expertise **High-Quality Service** **at Competitive Rates**

RG/2's seasoned professionals utilize their vast class action expertise, tax and financial management resources to deliver high-quality service at competitive rates.

RG/2 Claims Administration LLC was formed by a team of attorneys and financial and accounting professionals with decades of experience handling complex claims.

Our team provides personalized service—and will always be there when you need us. Our professionals are highly respected in their fields. We deliver value. We analyze your case and put together the best package at the best value for your class action needs.

Our team uses our proprietary and customizable CLEVerPay[®] technology to offer flexible decision making and unparalleled resource management, as well as real-time updates and reporting. CLEVerPay[®] is a single-source database solution that centralizes settlement administration from notification to distribution and reconciliation. In addition, the investment planning resources available through RG/2 enable clients to keep money invested from collection to distribution and to maximize cash management returns while protecting principal.



Cutting-Edge Technology and Skilled Resources

The CLEVerPay[®] System: A proprietary and revolutionary application developed exclusively by RG/2 Claims Administration.

At RG/2 Claims Administration, we developed a proprietary and customizable database with the goal of providing single-source management throughout the claims administration process, expediting decision making and resource management.

From the initial mailing through distribution of settlement funds and reconciliation of payments, RG/2's CLEVerPay[®] system centralizes the entire process while providing information sharing and communications solutions.

We recognize how essential it is for data to be clean, centralized and readily accessible. RG/2's CLEVerPay[®] system has the capacity to assimilate and analyze large amounts of raw data from multiple inputs, to convert that raw data into useful information and to distribute the useful information in a variety of formats. We designed the system to control the quality and use of the data entered into the system in order to improve accuracy and minimize the number of times that each claim would require human intervention.

Through the implementation of data checks for name and address information, and sophisticated programming that validates data by comparing claimants' submissions to publicly available data, RG/2 can significantly improve the number of "clean claims" prior to the review stage. Advanced algorithms to screen claimant data for duplicate information, coupled with flexible tools to facilitate side-by-side comparison of potential duplicate claims, serve to improve reviewer efficiency and ensure that duplicate claims are not paid. Our algorithms include not only duplication checks based on obvious duplication errors but also advanced natural language phoneme matching. This advanced technology ensures that only the most accurate and correct data are used in the claims administration process.

Automated letter generation produces timely correspondence to claimants who have provided insufficient information. This process ensures that claimants are afforded ample opportunity to provide RG/2 with all documentation necessary to avoid claim delay or rejection, and to accurately determine distribution. All correspondence is tracked and easily accessible to telephone representatives, so that all claimant inquiries can be addressed and resolved promptly. This also provides for timely interaction with counsel. Our flexible interface enables managers to create customized and updated reports regarding the real-time status of case administration. An added advantage of RG/2's CLEVerPay[®] system is the speed with which we are able to report case status to counsel and the court.

The integration of these elements results in timely and accurate distribution of secure payments generated from RG/2's single-source CLEVerPay[®] system.



Experienced Professionals Always There When You Need Us

RG/2 principals have hands-on experience in both class action practice and settlement administration. Our combined access to resources and institutions allows us to deliver superior value-added service in all aspects of settlement administration.



Grant Rawdin, Esq., CFP®, CEO, is an attorney, an accountant and a Certified Financial Planner (CFP) practitioner. Worth magazine named him one of the “Best Financial Advisors in America.” Mr. Rawdin’s professional background includes more than 25 years of legal and accounting experience focused in tax, business, investment analysis and legal claims and class action settlement administration.

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Michael A. Gillen, CPA, CFE, has over 20 years of experience in many facets of litigation consulting services, with particular emphasis on criminal and civil controversies, damage measurement, fraud and embezzlement detection, forensic and investigative accounting, legal claims and class action settlement administration and taxation. He assists numerous attorneys and law firms in a variety of litigation matters.

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Michael J. Lee, CFA, COO, the chief architect of the CLEVerPay® system, is a Chartered Financial Analyst with extensive experience in litigation consulting services, including damage assessment, measurement, evaluation, legal claims and class action settlement administration. Additionally, Mr. Lee has about a decade of experience in the financial services industry, with particular emphasis on securities valuation, securities research and analysis, investment management policies and procedures, compliance investigations and portfolio management in global equity markets.

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Kathy Dales, Esq., Director of Claims Administration, has more than 13 years' experience practicing law as both a plaintiff's and defense attorney. She has particular experience in the areas of environmental law, product liability law, property subrogation, and legal claims and class action settlement administration.

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John R. Davis, Esq., Assistant Director of Claims Administration, has extensive experience in the areas of quality assurance, fraud detection, claimant contests, subrogation, legal claims, class action administration and product liability law and was critically involved in one of the largest class action settlements in U.S. history (settlement of about \$6 billion with more than 600,000 class members). He has also directed the successful administration of numerous employment, tort, consumer protection, securities and antitrust settlements.

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Amy AiQ, LL.M., Vice President, Business Development and Client Relations, Vice President, Business Development and Client Relations, focuses her practice on helping clients navigate the claims administration process to achieve the results they need at the best possible value. She brings more than a decade of experience in business development, communications, and marketing, including working with the securities, employment and tax practices at an AmLaw 100 firm. Additionally, Ms. AiQ is a former journalist and the founder of a company offering business development, strategic planning, media relations and market analysis services. Ms. AiQ holds a master's in law degree from Utrecht University Law School in the Netherlands and is pursuing her juris doctor degree in the United States.

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Full Life Cycle Support for Your Class Action

With You Every Step of the Way

Whether engaged as a court-appointed settlement administrator, claims agent or disbursing agent, RG/2 Claims Administration offers a complete range of claims, settlement administration and investment management services tailored to client needs.

Phase I: Pre-Settlement Consultation

RG/2 is defined by the personalized attention we provide to our clients. Each case begins with a consultation where we evaluate the technical needs of your case. Our in-house damage experts work through potential damage pitfalls in order to ensure the class is fairly compensated. We proactively identify hidden administration roadblocks, such as tax issues and information deficiencies.

Phase II: The Service Plan

Before we undertake any engagement, we work with our clients to develop a specific service plan for the administration of your case. The service plan is comprehensive, complete and tailored to your specific needs. This provides you with a detailed road map of what you can expect in your case.

Phase III: Implementation

Our first step in implementing most settlements is the customization of our proprietary database application to the specifications of the engagement. We simultaneously use our investment planning resources to enable class counsel to keep money invested from collection to distribution and to maximize cash management returns while protecting principal.

Phase IV: Case Management

RG/2's professional team manages the case, providing your team real-time on demand reporting. Our case management will maximize class participation. We provide timely class-member communications, resolving deficiencies resulting in accurate and equitable distribution to the class.

Phase V: Distribution

All of our disbursement services are professionally managed by our tax, accounting and financial services professionals for accuracy in the disbursement and reconciliation of settlement funds. Our professionals manage checking, sweep, escrow and related cash accounts, as well as non-cash assets such as credits, warrants and stock certificates, and provide disbursement and reporting services.

Phase VI: Accounting and Investment Management

The investment planning resources of RG/2 enable class counsel to keep money invested from collection to distribution, and to maximize cash management returns while protecting principal. RG/2 uses its vast network and institutional pricing to obtain access to superior cash-managed returns. Our accounting services include the preparation of settlement fund tax returns, and the preparation and issuance of IRS Form 1099, as required, with an essential focus on tax planning.



Range of Services Offering Unparalleled Value

RG/2 Offers a Range of Quality Value-Added

Effective administration requires proactive planning and precise execution. Before we undertake any matter, we work with you to develop a specific plan for the administration of your case. The service plan is comprehensive, complete and tailored to your specific needs.

RG/2 provides the services summarized below:

- Technical consultation during formulation of settlement agreement, including data collection criteria and tax consequences
- Design and development of notice and administration plan, including claim form design and layout
- Claim form and notice printing and mailing services
- Dedicated claimant email address with monitoring and reply service
- Calculation and allocation of class member payments
- Claim form follow-up, including issuing notices to deficient and rejected claims
- Mail forwarding
- Claimant locator services
- Live phone support for claimant inquiries and requests
- Claim form processing
- Claim form review and audit
- Check printing and issuance
- Design and hosting of website access portals
- Online claim receipt confirmation portal
- Ongoing technical consultation throughout the life cycle of the case
- Check and claim form replacement upon request

We also provide the following optional services:

- Periodic status reporting
- Customized rapid reporting on demand
- Issue reminder postcards
- Consultation on damage analyses, calculation and valuation
- Interpretation of raw data to conform to plan of allocation
- Issue claim receipt notification postcards
- Online portal to provide claims forms, status and contact information
- Dedicated toll-free claimant assistance line
- Evaluation and determination of claimant disputes
- Opt-out/Objection processing
- Notice translation
- Integrated notice campaigns including broadcast, print and e-campaigns
- Pre-paid claim return mail envelope service
- Web-based claim filing
- 24/7 call center support
- Damage measurement and development of an equitable plan of allocation

We also provide calculation and withholding of all required federal and state tax payments, including:

- Individual class member payments
- Qualified Settlement Fund (QSF) tax filings
- Employment tax filings and remittance
- Generation and issuance of W-2s and 1099s
- Integrated reporting and remittance services as well as client-friendly data reports for self-filing

Don't see the service you are looking for? Ask us. We will make it happen.

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For more information, please contact:

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